



Kristin Lynn
Licensed Massage Therapist

FAQ/Policy Information

Cancellations:

A deposit of 50% of the service being scheduled is required in order to book and hold any appointment slot. *If the appointment is canceled or changed prior to our late cancellation policy, the original deposit amount will be refunded to the original payment method.

If an appointment is late canceled, changed, shortened or rescheduled within 24 hours prior to the originally scheduled appointment, the **50% deposit fee** will be redeemed.

If you **no call, no show** to your scheduled appointment, there will be a **100% fee** will be redeemed.

If you don't pay for canceled or missed appointments, you will not be allowed to schedule another appointment until paid. Then you will have to prepay for future appointments

Gift Certificates:

Gift Certificates purchased as a service expire 1 year after purchase date, amount paid expires 9 years after purchase date.

Gift Certificate purchases are non-refundable.